

1 Sunday June 12th, 2016. The time 2:35 a.m.

2 911 OPERATOR: 911. This call is being
3 recorded.

13:16:27

4 SUSPECT: This is Mateen (speaking in
5 another language). I want to let you know I'm in
6 Orlando and I did the shooting.

7 911 OPERATOR: What's your name?

8 SUSPECT: My name is I Pledge of Allegiance
9 to (unidentifiable name) of the Islamic State.

13:16:47

10 911 OPERATOR: Okay. What's your name?

11 SUSPECT: I pledge my allegiance to
12 (unidentifiable name) on behalf of the Islamic
13 State.

14 911 OPERATOR: Where are you at?

13:17:00

15 SUSPECT: In Orlando.

16 911 OPERATOR: Where in Orlando?

17 (End)

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1 NEGOTIATION 1 Sunday June 12, 2016. The time 2:48 a.m.

2 NEGOTIATOR: 0247.

3 SUSPECT: Hello.

4 NEGOTIATOR: Hello, there. Hi there, there
13:29:26 5 is Orlando Police. Who am I speaking with,
6 please?

7 SUSPECT: You're speaking to the person who
8 pledged allegiance to the Islamic State of
9 (unidentified name).

13:29:38 10 NEGOTIATOR: Can you tell me where you are
11 right now so I can you get some help?

12 SUSPECT: No. Because you have to tell
13 America to stop bombing Syria and Iraq. They are
14 killing a lot of innocent people. What am I to do
15 here when my people are getting killed over there.
13:29:52 16 You get what I'm saying?

17 NEGOTIATOR: I do. I completely get what
18 you're saying. What I'm trying to do is prevent
19 anybody else from getting --

13:30:00 20 SUSPECT: You need to stop the U.S. air
21 strikes. They need to stop the U.S. air strikes,
22 okay?

23 NEGOTIATOR: I understand.

24 SUSPECT: They need to stop the U.S. air
13:30:08 25 strikes. You have to tell the U.S. government to

1 stop bombing. They are killing too many children,
2 they are killing too many women, okay?

3 NEGOTIATOR: I understand that. Here is
4 why I'm here right now. I'm with the Orlando
13:30:19 5 police. Can you tell me what you know about
6 what's going on tonight?

7 SUSPECT: What's going on is that I feel
8 the pain of the people getting killed in Syria and
9 Iraq and all over the Muslim (unidentified word).

13:30:35 10 NEGOTIATOR: Okay. So have you done
11 something about that?

12 SUSPECT: Yes, I have.

13 NEGOTIATOR: Tell me what you did, please.

14 SUSPECT: You already know what I did.

13:30:47 15 NEGOTIATOR: Look, I'm trying to figure out
16 how to keep you safe and how to get this resolved
17 peacefully because I'm not a politician, I'm not a
18 government. All I can do is help individuals and
19 I want to start with helping you.

13:31:01 20 SUSPECT: By the way, there is some
21 vehicles outside that have some bombs just to let
22 you know. Your people are going to get it and I'm
23 going to ignite it if they try to do anything
24 stupid.

13:31:13 25 NEGOTIATOR: Okay. I understand that and

1 I'll pass that along. Can you tell me what
2 vehicle? Because I don't want to see anybody get
3 hurt.

4 SUSPECT: No. But I'll tell you this, they
13:31:25 5 can take out a whole city block almost.

6 NEGOTIATOR: I understand that. Tell me,
7 in the club do you have any injured people with
8 you that you brought with you?

9 SUSPECT: I'm not -- I'm not letting you
13:31:38 10 know nothing.

11 NEGOTIATOR: I'm trying to offer you help.

12 SUSPECT: Well, you need to know that they
13 need to stop bombing Syria and Iraq. The U.S. is
14 collaborating with Russia and they are killing
13:31:49 15 innocent women and children, okay?

16 NEGOTIATOR: I hear what you're saying.

17 SUSPECT: My homeboy Tamerlan Tsarnaev did
18 his thing on the Boston Marathon, my homeboy
19 (unidentified name) did his thing, okay, so now
13:32:02 20 it's my turn, okay?

21 NEGOTIATOR: Okay. Let's start. My name
22 is Andy. What's yours?

23 SUSPECT: My name is Islamic soldier, okay?

24 NEGOTIATOR: Okay. What can I call you?

13:32:17 25 SUSPECT: Call me Mujahideen, call me the

1 Soldier of the God.

2 NEGOTIATOR: Okay. Okay. So that's a lot
3 for me to say, so can I just -- can I just call
4 you something else? Do you have a name, a
13:32:31 5 nickname?

6 SUSPECT: Just to let you know --

7 NEGOTIATOR: I'm here. I'm listening. I'm
8 here, I'm listening.

9 SUSPECT: It's the last month of the
13:32:50 10 Ramadan if you ever know about that.

11 NEGOTIATOR: Yes, I do. I understand.

12 SUSPECT: I fasted the whole day today. I
13 fasted the whole day and I prayed.

14 NEGOTIATOR: I understand that. Okay.

13:32:58 15 What I'm trying to do is make sure that you and no
16 one else suffers any further injury, okay? I can
17 help you.

18 SUSPECT: I have a vest.

19 NEGOTIATOR: Okay. You have a vest. I
13:33:10 20 understand that. Okay. And so what kind of vest
21 are you talking about? Is it a bullet-resistant
22 vest? Is it a bomb vest?

23 SUSPECT: No. It's what they used in
24 France.

13:33:25 25 NEGOTIATOR: It's what they used in France.

1 SUSPECT: I got to go.

2 NEGOTIATOR: Well, I'd like you to stay on
3 the phone with me please, okay? Are you there?
4 Please stay on the phone with me so I can help
13:33:38 5 pass along your concerns.

6 SUSPECT: If you bring the bomb dog they
7 are not going to smell shit.

8 NEGOTIATOR: Well, I understand that.

9 SUSPECT: You can't smell it. Bring your
13:33:52 10 little American bomb dog, they are fucking
11 outdated anyway.

12 NEGOTIATOR: Well, tell me, I presume from
13 what you're saying you're wearing a bomb vest?

14 SUSPECT: No.

13:34:02 15 NEGOTIATOR: Well, you said you're wearing
16 a vest.

17 SUSPECT: No, I'm not.

18 NEGOTIATOR: So what are you wearing?

19 SUSPECT: Yeah, like, you know, to go out
13:34:08 20 to go out to a wedding.

21 NEGOTIATOR: Okay. I'm not trying to joke
22 with you, I'm trying to be serious and get this
23 peacefully resolved. Okay? So are you wearing a
24 bomb vest?

13:34:26 25 Okay. What can I call you? Let's go back

1 to that. Let start with that. Okay. I
2 understand you're a soldier, I understand you're
3 an Isis, I understand you're Mujahideen and you
4 pledge your allegiance to someone whose name I
13:34:40 5 can't pronounce. I apologize for that, okay? Can
6 you start with that? Are you an American citizen?
7 Are you a local citizen? Are you a resident of
8 Orlando?

9 Hello? Are you there? I'm right here.
13:35:02 10 You need to talk to me. You have to talk to me.

11 I'm still here. Are you there? Talk to me
12 please. Are you there? Sir, are you there? We
13 need to talk. We need to try to resolve this
14 peacefully. I don't want to see you or anybody
13:35:42 15 else get injured. Please help us.

16 So you say there's a vehicle outside with a
17 bomb. Is there more than one vehicle? Are there
18 other shooters? Tell me what's going on, please.
19 Tell me what's going on. I'm here. I'm
13:36:13 20 listening. I'm here, I'm listening.

21 * * * * *

22 Sunday June 12, 2016, the time 2:56 a.m.

23 NEGOTIATOR: I'm still here. I'm trying to
24 help you. Okay? I need some help from you. We
13:36:40 25 need to get this resolved peacefully. And we need

1 your help to do that. I know you want to get this
2 resolved peacefully.

3 I'm listening, but you need to talk to me.
4 I need you to talk to me. This is a serious
5 matter and I want to take it seriously and I want
6 to listen to what you have to say, but I can't do
7 that if it's a one-sided conversation. Are you
8 there? (End)

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1 NEGOTIATION 2

2 NEGOTIATOR: Hello.

3 SUSPECT: Hello.

14:03:46

4 NEGOTIATOR: Hi there, there is Orlando
5 Police calling you back.

6 SUSPECT: (Inaudible)

7 NEGOTIATOR: I'm sorry, again, my name is
8 Andy, what's yours?

9 SUSPECT: Andy.

14:03:56

10 NEGOTIATOR: Okay. Tell me what's going on
11 there right now, because I'm not there. I'm
12 trying to help you. Okay? I'm trying to help
13 you. Tell me what's going on right now. I don't
14 want to see anybody get injured including you.

14:04:13

15 So let's start. Are you injured? Sir, are
16 you injured? I'm trying to help you. I don't
17 want to see this go further. Please let us
18 peacefully resolve it with your assistance. Can
19 you hear me? Can you hear me?

14:04:42

20 Hello? Can you hear me? This is Andy from
21 Orlando Police. Are you there?

22 * * * * *

23 (Ringing) Please leave your message for 772 --

24 (Ringing) Please leave your message for 77 --

14:06:49

25 (Ringing) Please leave your message for 7 --

1 (Ringing) Please leave your message--

2 (Ringing).

3 SUSPECT: Hello.

4 NEGOTIATOR: Hello, Omar. This is Andy
14:08:42 5 from Orlando Police.

6 SUSPECT: Mm-hmm.

7 NEGOTIATOR: Tell me what's going on right
8 now, Omar.

9 SUSPECT: Yo, the air strike that killed
14:08:51 10 Abu Wahid a few weeks ago --

11 NEGOTIATOR: Okay.

12 TROUSPECT: That's what triggered it, okay?

13 NEGOTIATOR: Okay.

14 SUSPECT: They should have not bombed and
14:08:58 15 killed Abu Wahid.

16 NEGOTIATOR: I understand.

17 SUSPECT: Do your fucking homework and
18 figure out who Abu Wahid is, okay?

19 NEGOTIATOR: I understand that. What I
14:09:04 20 need to find out is are you injured? Omar?

21 SUSPECT: That's none of your business.

22 NEGOTIATOR: Well, I understand that, but
23 if you're injured I want to get you some help.

24 SUSPECT: No.

14:09:15 25 NEGOTIATOR: Okay. Do you have somebody

1 with you?

2 SUSPECT: That's none of your business.

3 NEGOTIATOR: Okay. Tell me what you want
4 me to pass along. Because I can't sit here and do
14:09:26 5 research. I want to pass along "Tell them to stop
6 bombing in Syria."

7 SUSPECT: Yes. The air strikes need to
8 stop and stop collaborating with Russia. Okay?

9 NEGOTIATOR: Okay. I can pass that along.

14:09:36 10 SUSPECT: And let it be known, let it be
11 known in the next few days you're going to see
12 more of this type of action going on, okay?

13 NEGOTIATOR: Okay. I understand that. I
14 can pass that along. Where is that going to
14:09:49 15 happen?

16 SUSPECT: It's none of your business. Just
17 let it be known it's going to be done in the name
18 of the Islamic State, even though it's not fucking
19 air strikes, it's fucking strikes here, okay?

14:10:03 20 NEGOTIATOR: I understand that. I
21 understand that. So tell me what happened
22 tonight? How did this go down for you?

23 SUSPECT: This went down, a lot of innocent
24 women and children are getting killed in Syria and
14:10:21 25 Iraq and Afghanistan, okay?

1 NEGOTIATOR: I understand that. You're
2 upset about the bombing in Syria and Afghanistan
3 and you want the bombing and the killing to stop.
4 I understand your concern. I share that concern.
14:10:32 5 I want to pass your message along. Tell me what
6 else you'd like me to pass along, please.

7 SUSPECT: To stop, tell them to stop.

8 NEGOTIATOR: I will do that. I will do
9 that. So can you tell me how we can peacefully
14:10:52 10 resolve this tonight? I'd like to see you come
11 out, I'd like to talk to you some more.

12 SUSPECT: Tell -- tell the fucking -- the
13 air strikes need to stop.

14 NEGOTIATOR: I'm doing that. I'm passing
14:11:05 15 that message along, immediately.

16 SUSPECT: You see, now you feel, now you
17 feel how it is, now you feel how it is.

18 NEGOTIATOR: I understand your concern,
19 Omar. Do you have somebody that you brought with
14:11:24 20 you that we need to check on and make sure they
21 are not injured?

22 SUSPECT: No. No. No. No. No. No,
23 Mr. Hostage Negotiator, don't try your bullshit
24 with me.

14:11:35 25 NEGOTIATOR: Well, I'm trying to help you.

1 And you don't want people to get injured, I
2 presume that means if you brought somebody with
3 you, you don't want them hurt. Is that correct?

4 SUSPECT: None of your business, homeboy.

14:11:48

5 NEGOTIATOR: Okay. Omar, can I get you to
6 come outside and talk to my people there at the
7 scene so we can peacefully resolve this?

8 SUSPECT: No.

14:11:59

9 NEGOTIATOR: Okay. Because I'm not there,
10 but I have people there that would love to talk to
11 you. Can you put down your weapon and come down
12 outside and talk to them, please?

13 SUSPECT: You want to know what type of
14 weapon I have too?

14:12:12

15 NEGOTIATOR: If you want to tell me.

16 SUSPECT: Or you want to know how many
17 weapons I have?

14:12:22

18 NEGOTIATOR: I can take that too. I'm all
19 ears, Omar. I have no agenda other than to help
20 you pass along this message.

21 SUSPECT: So what year -- so what year did
22 you graduate from the police academy?

23 NEGOTIATOR: I'm sorry?

14:12:32

24 SUSPECT: What year did you graduate from
25 the police academy?

1 NEGOTIATOR: Sir, this is about you, okay?
2 I'm here to help you. I'm here to pass along your
3 information. Okay? You don't want to know
4 ancient history about me. Tell me how I can help
14:12:44 5 you.

6 You asked me do I want to know about
7 weapons? Sure, tell me about your weapons. Omar?
8 I'm trying to help you. I can't do that if you
9 won't give me something to pass along to the
14:13:03 10 people that are in power which is I presume what
11 you want to happen out of all of this. I don't
12 want to see you or any of your associates get
13 hurt, I don't want to see anybody else get hurt
14 in the United States or anywhere else around the
14:13:15 15 world. So tell me how you and I can work together
16 to get this peacefully resolved now.

17 Omar? Omar, you get to talk to me. Omar?
18 Listen to me, I don't want to see you get injured.
19 Omar, can you hear me?

14:13:56 20 Are you there? Omar? You and I have to
21 talk. We have to work together. Omar, I need to
22 pass along what your concerns are. Omar?

23 (Ringing) I got 0315. Please leave your
24 message for --

14:15:17 25 (Ringing) Please leave your message for --

1 NEGOTIATOR: Ringing, 0316. One ring.

2 SUSPECT: Hello?

3 NEGOTIATOR: Omar? Listen, this is Andy
4 from the police again. I don't want to mess up
14:16:02 5 your message. You come out and you can tell it
6 yourself. I'll arrange media or whatever you
7 want. It's got to be a first step.

8 SUSPECT: Look, you're annoying me with a
9 lot of your phone calls. I call you (inaudible).

14:16:21 10 NEGOTIATOR: Well, I understand that, but
11 obviously, you know, it's my job, I need to be in
12 contact with you. I'm your communication lifeline
13 to everyone that's outside. I'm trying to pass
14 along your message and I don't want to screw that
14:16:34 15 message up.

16 You tell me you don't want people to get
17 hurt, I presume that includes you. Tell me your
18 message and I will pass that along. You don't
19 want the bombings. Tell me about it. I'll write
14:16:51 20 it down.

21 Omar? Omar, please talk to me. I want to
22 get your message out. I want to pass along what
23 you have to say. I can't do that if you won't
24 talk to me.

14:17:09 25 (End)

1 NEGOTIATION 3

2 (Ringing).

3 NEGOTIATOR: Omar.

4 SUSPECT: Yeah?

14:46:44 5 NEGOTIATOR: What's going on? I couldn't
6 get ahold of you for a while.

7 SUSPECT: You're annoying me with these
8 phone calls and I don't really appreciate it.

9 NEGOTIATOR: Well, I understand that, but
14:46:54 10 the fact that you appreciate it or not doesn't
11 matter at this point. We need to talk and we need
12 to stay --

13 SUSPECT: Don't say things likes that, no.
14 No. No. No. No. No. No.

14:47:02 15 NEGOTIATOR: No, I'm treating you like an
16 adult. We need to stay in constant contact.

17 SUSPECT: No. No. No. No. No. No. No.

18 NEGOTIATOR: Tell me what's going on now,
19 Omar?

14:47:12 20 SUSPECT: What's going on is that the air
21 strikes need to stop.

22 NEGOTIATOR: Yes.

23 SUSPECT: They need to stop.

24 NEGOTIATOR: The air strikes need to stop.

14:47:19 25 SUSPECT: They need to stop killing people.

1 NEGOTIATOR: I've heard that and I want you
2 to come outside and tell us that yourself so the
3 message rings true from you without me passing
4 along your message. I'm doing that, but I need
5 you to come outside with no weapons.

6 Omar? Hang up, 3:25.

7 (Ringing). (End)

14:47:33

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