



BROWARD HEALTH

Imperial Point Medical Center

August 10, 2010



Re: Request for Information pertaining to Mr. Michael Taime

Dear Mrs. Stabile:

This letter is in follow-up to recent conversations in which time you expressed concerns regarding the care provided to your son, Michael Taime. At the outset, we want to share our sincere condolences with you and your family over this loss. We would also like to thank you for promptly sharing your concerns and bringing these observations to our attention. At Imperial Point Medical Center, we strive to provide each patient with a safe, comfortable, healing environment and feedback, such as yours, is invaluable to our continuing efforts to improve the level of care and service we provide.

Please be assured that the concerns noted thus far are being taken quite seriously. Both our nursing and quality departments are currently in the process of thoroughly investigating multiple aspects of identified areas of concern. For example, in addition to reviewing the available medical documentation, we are interviewing all pertinent staff who provided care, treatment and services to Michael in order to determine where breakdowns in communication may have occurred in this process. As you might expect, we are awaiting the medical examiners report which will also provide important information.

Once we have the opportunity to conduct and complete a thorough investigation of this matter, we will contact you further. Depending upon what information is gleaned during this on-going investigation, we will take all appropriate action including, but not limited to, training, continuing education, policy and procedure changes to internal processes and/or disciplinary action.

Again, we offer our sincere apologies and regret that we did not meet your service expectations. We are hopeful that there will be further opportunity to meet, as planned, in order to further discuss these concerns.

Respectfully,

Ruthie Moncilovich, RN, BS, LHRM, CIC
Regional Manager, Risk Management/Infection Control